Information for Patients and Families

MyChart
Central East Ontario

Peterborough Regional Health Centre (PRHC) is implementing a new electronic health record and patient portal on December 3, 2021. This new patient portal is called MyChart.

You can sign up for MyChart as of December 3, 2021. A list of what MyChart has to offer you is included below. Ask your healthcare team for information on how to sign up.

Frequently Asked Questions

What is MyChart Central East Ontario?
PRHC is implementing a new electronic health record and patient portal on December 3, 2021. This new patient portal is called MyChart Central East Ontario. MyChart is a free, secure online tool offering you access to view and share your health record. You can choose to share your health record with family members/partners-in-care or members of your healthcare team outside of PRHC.

How do I register for MyChart?
You can register for MyChart at **www.mychart.ourepic.ca** as of December 3, 2021.

Who do I contact with questions or concerns about this change?
MyChart@prhc.on.ca or call us at 705-743-2121 x. 2829.

What are the benefits of MyChart?
With MyChart, you can:

Access your health records in one place. This includes:

· A summary of your hospital visits
· Bloodwork results
· Test results
· Clinical notes written by members of your healthcare team

· A list of your appointments
· A list of your medications
· Adding information such as your blood pressures, weights, immunizations etc.

View your health records from PRHC and any one of these partner hospitals:

· Campbellford Memorial Hospital
· Haliburton Highland Health Services
· Lakeridge Health
· Northumberland Hills Hospital
· Ross Memorial Hospital
· Scarborough Health Network

What about Pocket Health? How do these systems work together?
There is no link between Pocket Health and MyChart.

PocketHealth is a secure, online storage hub for medical imaging records. When you visit an imaging center linked to PocketHealth you can have access to a permanent, digital copy of your imaging record that can be shared a with any healthcare professional. Click **here** for more information or to sign up for PocketHealth.

How do I download the MyChart app?
Starting in December 2021, you can download the MyChart app for your Apple or Android device from the App Store or Google Play store. Search for MyChart and locate the correct version of the app.

The mobile app contains many of the same features as the MyChart website. Select the hospital where you receive care before signing in. If you select the wrong organization, click "switch organization" above the log in details.