

**Ministry of Health
and Long-Term Care**

Assistant Deputy Minister

**Health System Quality and
Funding Division**

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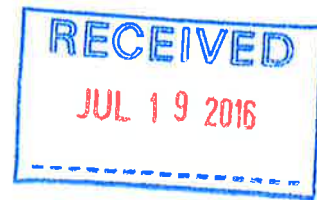
**Ministère de la Santé
et des Soins de longue durée**

Sous-ministre adjointe

**Division de l'amélioration de la
qualité et du financement du
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HLTC5965IT-2016-25

JUL 12 2016

Dr. Peter McLaughlin
Interim President and Chief Executive Officer
Peterborough Regional Health Centre
1 Hospital Drive
Peterborough ON K9J 7C6

Dear Dr. McLaughlin:

Re: Outstanding Emergency Department Performance at Peterborough Regional Health Centre

On behalf of the Ministry of Health and Long-Term Care, I'm pleased to recognize the outstanding Emergency Department (ED) performance that has been achieved at Peterborough Regional Health Centre. Your hospital has shown the greatest improvement in the 90th percentile ED Length of Stay (LOS) for all patients within the High-Volume Community Hospital Group in 2015 compared to the previous year.

Peterborough Regional Health Centre's performance improved by 11.0 per cent compared to its performance in 2014. By continuously reducing the time people spend in the ED, your hospital is supporting Ontario's *Patients First: Action Plan for Health Care* by ensuring that the people of Ontario receive faster access to the right care. The outstanding ED performance of Peterborough Regional Health Centre also supports the Central East (CE) Local Health Integration Network (LHIN) in achieving its Ministry-LHIN Accountability Agreement targets. Thank you for your commitment to reducing provincial wait times and improving emergency care for the people of Ontario.

Your Emergency Room/Alternate Level of Care (ER/ALC) LHIN Performance Lead, Wendell Mak, will continue to have ongoing discussions with you regarding how the strategies that contributed to this achievement can be leveraged to help improve ED performance at other hospitals across the province.

Dr. Peter McLaughlin

If you have any questions, please contact Hindy Ross, Manager, HQO Liaison and Program Development Branch (HLPDB), by phone at (416) 326-6642 or by e-mail at Hindy.Ross@ontario.ca.

Wishing you continued success in 2016.

Sincerely,



Melissa Farrell
Assistant Deputy Minister
Health System Quality and Funding Division

c: Mr. Wendell Mak, ER/ALC LHIN Performance Lead, CE LHIN
Dr. Gary Mann, ED LHIN Lead, CE LHIN
Ms. Deborah Hammons, Chief Executive Officer, CE LHIN
Mr. Wayne Gladstone, Board Chair, CE LHIN
Mr. Alan Wotherspoon, Chair, Board of Directors, Peterborough Regional Health Centre
Ms. Hindy Ross, Manager, HLPDB, HSQFD, MOHLTC