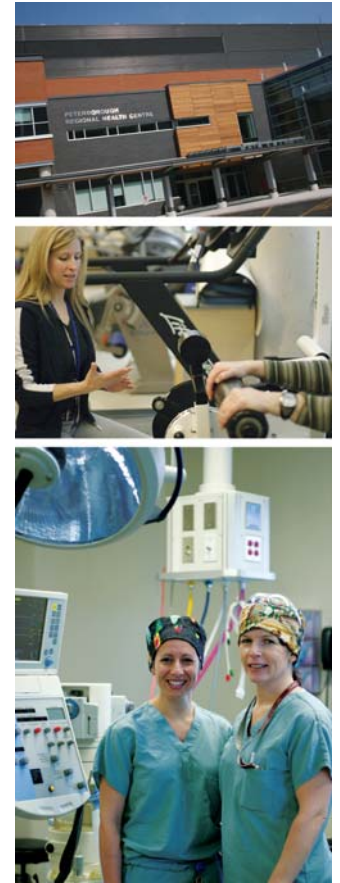


PRHC Strategic Planning Process

Overview

Board of Directors Meeting
January 26, 2011



Given the cycle of rapid change underway, and the relatively recent high-level planning that was completed in 2009, the scope for the current PRHC planning process is as follows:

GOAL

Broadly engage PRHC's stakeholders in a transparent planning cycle that clearly defines the hospital's priorities given its existing strategic directions, values, mission and vision.

OBJECTIVE

By summer 2011, PRHC, along with its internal and external stakeholders, will have defined the Hospital's priorities in a plan that positions PRHC for service growth based on the needs of our community, our partner's priorities, and the patients in our catchment area.

OUT OF SCOPE

- 1) Three Strategic Directions (revisit in 2012)
- 2) Vision, Mission & Values (revisit in 2012)

PRHC will retain the Vision, Mission, Values and Directions that were established in 2009

Vision

The place to be for care and career

Mission

Caring for our patients with expert hands and creative minds

Our Values

Accountability - Respect – Innovation

Directions

1. High Quality Patient Care
2. A Great Place to Work
3. A Strong Regional Centre

High Quality Patient Care

Safe

Providing safe and effective care, based on evidence, to improve patient outcomes and satisfaction.

Seamless

Coordinating services in our hospital and beyond to ensure patients access timely, appropriate care.

Seniors-Friendly

Strengthening partnerships, expertise, and focus to improve care for our many patients who are seniors.

A Strong Regional Centre

Growing

Pursuing our growth plan to deliver vital regional services and programming and the new facility's full potential.

Efficient

Controlling costs and improving processes together to ensure public trust, credibility and future support.

Accountable

Measuring performance, engaging the public, and reporting results to demonstrate progress on financial, quality, and safety targets.

A Great Place to Work

Healthy

Creating a safe workplace together, reducing waste, and valuing wellness, to ensure a safe, positive environment.

Connected

Collaborating and communicating openly and proactively to improve decision making and job satisfaction.

Inspired

Investing in training and education to enhance careers, develop skills, and support mentors and preceptors.

The following are draft principles intended to guide the Strategic Planning process:

1. Transparency
2. Engagement
3. Courage to have difficult conversations & make decisions
4. Being ambitious and having stretch goals is welcomed
5. Accountability and responsibility – plan must meet the needs of the community within available and obtainable resources
6. Patient-focused, patient-centred
7. Support highest-quality services
8. Promote integration

What will be in the New Strategic Plan?

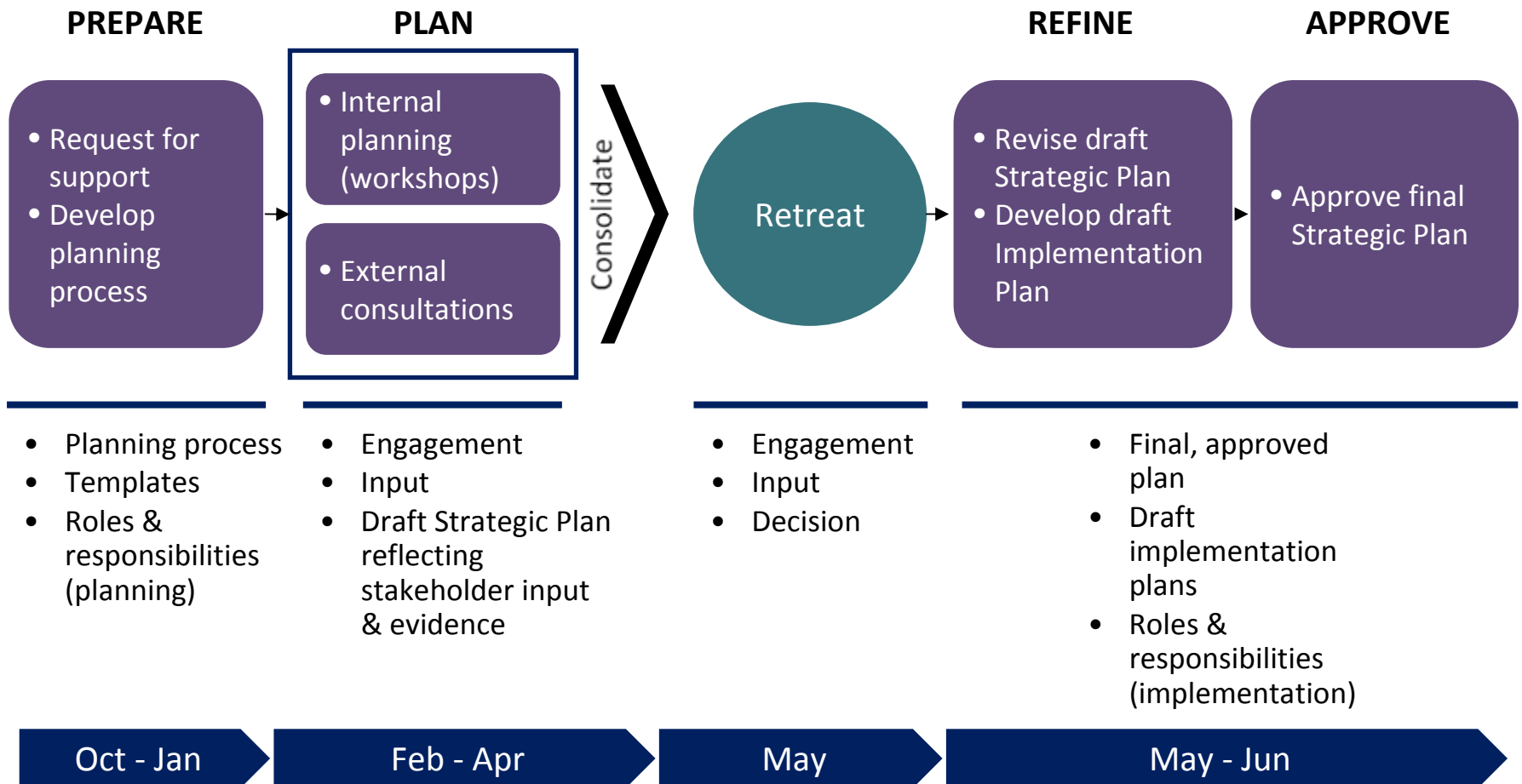
Our new strategic plan will position us to live up to our vision and mission

- The objective of this plan is to develop the ‘actionable’ detail under each of the three key directions for the next 18 – 24 months
- Each program will identify:
 - How they will support the three Strategic Directions;
 - Program and health care delivery objectives;
 - Target market share of services;
 - How they are addressing stakeholder feedback (here’s what we’ve heard & how we’re responding);
 - Priority initiatives to support directions; and,
 - IT, capital, human resource plans.
- The programs plans will be consolidated and rationalized to create a detailed strategic plan and implementation roadmap for the organization

“A strategic plan that doesn’t move people, resources or money is neither a plan nor strategic”
- Ken Tremblay

Strategic Planning Overview

The Strategic Plan will be developed for Board approval by the end of June, 2011



Roles & Responsibilities

The Board, Planning Committee and Executive Team have distinct roles in supporting the development of the Strategic Plan

	Board of Directors	Board Planning Committee	Executive Team
Responsible for:	<ul style="list-style-type: none"> Ensuring the Strategic Plan meets the needs of the Community, partners and patients within the catchment area Final review and decision to approve the Strategic Plan 	<ul style="list-style-type: none"> Ensuring a strong, forward looking Strategic Plan is developed Monitoring Strategic Planning process to ensure appropriate execution and on-time delivery 	<ul style="list-style-type: none"> Stakeholder Engagement Strategy Development of the Strategic Planning process and communications
Accountable for:	<ul style="list-style-type: none"> Providing direction on significant issues and/or opportunities 	<ul style="list-style-type: none"> Updates to the Board on Strategic Planning progress Hosting external community engagement sessions Providing direction on specific issues and/or opportunities 	<ul style="list-style-type: none"> Developing a strong, forward looking Strategic Plan Reporting on Strategic Planning process to Board and PRHC community Engaging stakeholders in Strategic Planning
Consulted on:	<ul style="list-style-type: none"> Draft Strategic Plan 	<ul style="list-style-type: none"> Stakeholder Engagement Strategy Drafts of Strategic Plan 	
Informed of:	<ul style="list-style-type: none"> Strategic Planning progress Significant issues and mitigation strategies Stakeholder feedback themes 	<ul style="list-style-type: none"> Strategic Planning progress Issues and mitigation strategies Stakeholder feedback themes 	

