



FOR IMMEDIATE RELEASE

Monday, March 7, 2011

Hospital expands visiting hours for 2011
New policy will improve patient, visitor satisfaction

In the continuing spirit of improving the overall patient experience at PRHC, new visiting hours will be implemented hospital-wide beginning Monday, March 7.

The new visiting hours will be 11 a.m. to 8 p.m., seven days a week, 365 days a year.
(The previous PRHC visiting hours were 11 a.m. to 2 p.m. and 5 p.m. to 8 p.m.)

The change will allow for increased and uninterrupted visiting time between patients and their loved ones, and the consistent daily schedule will make the policy clearer and more straightforward for both visitors and hospital staff members.

Visiting hours may be extended or restricted in any hospital area, dependent on patient needs and condition. The guiding principle for all visiting hour decisions is to maintain a balance between the patient's need for effective care and the importance of visitor support to the patient's recovery. Units may, at their own discretion, in individual cases, exercise flexibility with the standard hours and number of permitted visitors.

As always, individuals who are feeling under the weather, including a cough or cold, are asked to delay visiting the Health Centre until the illness has passed.

Anyone requiring access to the hospital after 8 p.m. should enter through the Emergency doors and check in with the security desk upon arrival, before proceeding further into the building.

Signage reflecting the new visiting hours has been posted throughout the hospital.

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For more information:
Michelene Ough
Communications Advisor
(705) 743-2121 x. 3659
mough@prhc.on.ca